

About Your Provider

ANDREW L. ROSE, MD



Dr. Rose received his undergraduate degree from Virginia Military Institute and received his medical degree from Eastern Virginia Medical School. He completed his residency at McLeod Family Practice in Florence, S.C. Dr. Rose is board certified in Family Medicine.

ONYEIJIE W. OZURUMBA, MD



Dr. Ozurumba attended the University of Maryland for his undergraduate degree. He received his medical degree from Howard University College of Medicine in Washington, D.C. and completed his residency at VCU Riverside Family Medicine Residency in Newport News. Dr. Ozurumba is board certified in Family Medicine.

ANDREYA B. RISSER, MD



Dr. Risser attended Virginia Commonwealth University for her undergraduate degree. She received her medical degree from the Medical College of Virginia-Virginia Commonwealth University and completed her Family Medicine residency at Bon Secours St. Francis Family Medicine Residency Program/Virginia Commonwealth University. Dr. Risser is board certified in Family Medicine.

MELISSA N. CLAYTON, ANP



Melissa Clayton attended Virginia Polytechnic Institute and State University in Blacksburg, Va. for her undergraduate degree. She received her nurse practitioner degree from Virginia Commonwealth University School of Medicine. Ms. Clayton is fully licensed by the State of Virginia Board of Nursing.

CHRISTIE KUNA, FNP-C



Christie Kuna, our Nurse Practitioner, received her Bachelor of Science and family nurse practitioner degree from the University of Buffalo, the State University of New York. Ms. Kuna is certified by the American Academy of Nurse Practitioners.

Patient Information



Good Help to Those in Need®

good care

IRONBRIDGE FAMILY PRACTICE

Ironbridge Family Practice

11601 Ironbridge Road, Suite 117
Chester, VA 23831

Phone 804-717-5300
Telephone Hours: Monday-Friday, 7 a.m. – 7 p.m.

Fax 804-748-7269

bonsecours.com



Good Help to Those in Need®

welcome ...

Welcome to Ironbridge Family Practice — Your Patient-Centered Medical Home. It is our sincere desire to give you the best health care possible. We specialize in compassionate family medicine and provide primary care throughout all stages of life.

Services

Our comprehensive services include:

- Annual physicals
- Chronic care for diseases such as diabetes, hypertension and obesity
- Senior care
- Women's services, including Pap smears
- Sports physicals and back-to-school physicals
- Well check-ups and immunizations

Appointments

Our office is open Monday and Thursday, 7 a.m. to 7 p.m., and Tuesday, Wednesday and Friday, 7 a.m. to 4:30 p.m. Walk-in hours are on Monday from 7 a.m. until 9 a.m.

Patients are seen by appointment. In most circumstances, we can accommodate same-day appointments upon your phone call. Please contact us 24 hours in advance if you need to cancel your appointment.

In order to provide you with the best possible care, we need the most up-to-date information about you. Please remember to bring your insurance card and a list of all medications you are taking.

Prescription refills

For your convenience, refill requests for medications other than controlled drugs may be requested through your pharmacy, and your pharmacy will submit the request to us. Medication refill requests should be made during normal business hours. We require 48 hours to process refill requests. We are not able to provide medication requests after hours.

Please remember that in certain situations, appropriate medical care requires a patient examination before a prescription can be filled.

Telephone calls

Have a question? That's why we are here! Feel free to call us Monday through Friday, 7 a.m. to 7 p.m. Our staff will make every effort to answer your call. If all of our staff are assisting patients and you receive voice mail, please leave your name, date of birth, two telephone numbers where you may be reached, and a brief description of your medical problem, so that we may process your call promptly.

Since our physicians are caring for patients, only in the event of an urgent medical situation will a physician be called to the telephone immediately.

Emergencies

For emergencies, our physicians are available to you 24 hours a day. You can call our main office number 804-717-5300, and after hours you will be transferred to our on-call physician service. ***If at any time you are experiencing a life-threatening emergency, call 911.***

Medical records

Your records are confidential and will not be released without signed consent from you.

Referrals

If your physician has referred you to a specialist, we request 72-hour notice for processing referrals, except for emergencies.

Insurance and payment information

We accept most insurance plans, including Medicare. Many plans require that you make a co-payment at the time of your visit. To make it as easy as possible for you, we accept cash, checks, Visa and MasterCard. If you have any questions regarding your bill, please contact our business office at 804-521-9300 or 800-732-7072.

Patient-Centered Medical Home

The Patient-Centered Medical Home is an approach to providing comprehensive primary care through all stages of life with a team of people who will care for your every need and navigate you through confusing health care issues.

- Take personal responsibility and accountability for ongoing care of patients
- Accessible to patients on short notice for expanded hours and open-access scheduling
- Conduct consultations through MyChart and telephone
- Maintain updated electronic personal health record
- Conduct regular check-ups with patients to identify health crises and initiate treatment/prevention measures before costly, last-minute emergency procedures are required

