

About Your Physician

JEFFREY D. DODD, MD



Dr. Dodd attended the College of William and Mary in Williamsburg, Virginia for his undergraduate degree. He received his medical degree from Virginia Commonwealth University School of Medicine and completed his residency at Riverside Regional Medical Center in Newport News, Virginia. Dr. Dodd was in family practice for thirteen years before joining Bon Secours Medical Group. He is board certified in Family Practice.

SHARON JOSEPH, MD



Dr. Joseph is dually trained in Internal Medicine and Pediatrics. Prior to becoming a physician, she was a registered nurse for 11 years having completed a Bachelor of Science in Nursing from Pacific Union College located in Angwin, California. She received her medical degree from the University of Minnesota Medical School. During this time, she attended the Hammersmith Royal Post Graduate Medical School in London, England, where she completed courses in adult and pediatric cardiology. She completed her internship and residency at Harvard University Internal Medicine and Pediatrics Program in Boston, Massachusetts. Dr. Joseph is board certified by the American Board of Pediatrics and board eligible in Internal Medicine. Prior to joining Bon Secours Medical Group, Dr. Joseph worked at Harvard University Health Services as a Med-Peds physician for several years until moving to Virginia in 2007. She is committed to the care of both children and adults of all ages.

ALICIA CRESS, MD



Dr. Cress received her medical degree from the University of Toronto and completed her Family Medicine residency at The Toronto Hospital. She is board certified by the American Board of Family Medicine. Prior to joining Bon Secours Medical Group, Dr. Cress worked in private practice in Richmond, Virginia.

Patient Information



POWHATAN MEDICAL ASSOCIATES
Bon Secours St. Francis Medical Center

Good Help to Those in Need®

good care

POWHATAN MEDICAL ASSOCIATES

Powhatan Medical Associates

3452 Anderson Highway, Suite D
Powhatan, VA 23139

Phone: 804-285-6050
Telephone Hours: Monday - Friday, 7 a.m. - 7 p.m.
Fax: 804-598-2481

bonsecours.com



POWHATAN MEDICAL ASSOCIATES
Bon Secours St. Francis Medical Center

Good Help to Those in Need®

welcome...

Welcome to Powhatan Medical Associates. It is our sincere desire to give you the best health care possible. We specialize in compassionate family medicine and provide primary care through all stages of life.

Services

Our comprehensive services include:

- Annual physicals
- Chronic care for diseases such as diabetes, hypertension and obesity
- Senior care
- Women's services, including pap smears
- Minor surgery and lesion removal
- Sports physicals and back-to-school physicals
- Well checkups
- Immunizations

Appointments

Our office is open Monday through Friday, 8a.m.-5p.m. Patients are seen by appointment. In most circumstances, we can accommodate same-day appointments upon your phone call. Please contact us 24 hours in advance if you need to cancel your appointment.

In order to provide you with the best possible care, we need the most up-to-date information about you. Please remember to bring your insurance card and a list of all medications you are taking.

Medical records

Your records are confidential and will not be released without signed consent from you.

Prescription refills

For your convenience, refill requests for medications other than controlled drugs may be requested through your pharmacy, and your pharmacy will submit the request to us. Medication refill requests should be made during normal business hours. We require 48 hours to process refill requests. We are not able to accommodate medication requests after hours.

Please remember that in most situations, appropriate medical care requires a patient examination before a prescription can be filled.

Telephone calls

Have a question? That's why we are here! Feel free to call us Monday through Friday, 7a.m. - 7p.m. Our staff will make every effort to answer your call. If all of our staff are assisting patients and you receive voice mail, please leave your name, date of birth, two telephone numbers where you may be reached, and a brief description of your medical problem so that we may process your call promptly.

Since our physician is caring for patients, only in the event of an urgent medical situation will the physician be called to the telephone immediately.

Emergencies

For emergencies, our physician is available to you 24 hours a day. You can call our main office number 804-285-6050, and after hours you will be transferred to our on-call physician service. ***If at any time you are experiencing a life-threatening emergency, call 911.***

Referrals

If your physician has referred you to a specialist, we request a 72-hour notice for processing referrals, except for emergencies.

Insurance and payment information

We accept most insurance plans, including Medicare. Many plans require that you make a co-payment at the time of your visit. For self-pay patients, payment is expected in full at the time of service. To make payment as easy as possible for you, we accept cash, checks, Visa and MasterCard. Patients may contact the practice manager to discuss options for financial assistance. If you have any questions regarding your bill, please contact our business office at 804-521-9300 or 800-732-7072.