

About Your Physician

MARK J. ROSENBERG, MD



Dr. Rosenberg received his medical degree from the Medical College of Virginia and completed his residency at St. Vincent's Medical Center of the University of Florida, Jacksonville. He is board certified in Family Practice.

SHAILENDRA KAPOOR, MD



Dr. Kapoor received his medical degree at Thanjavur Medical College located in Thanjavur, India and completed his Family Medicine residency at the University of Illinois at Chicago. He is board certified in Family Medicine.

Patient Information



BON SECOURS MEDICAL GROUP
Bon Secours Richmond Health System

Good Help to Those in Need®

good care

AYLETT MEDICAL CENTER

Aylett Medical Center

7864 Richmond-Tappahannock Highway
P. O. Box 124, Aylett, VA 23009-0124

Office: (804) 769-3096
or (804) 746-1677
Fax: (804) 769-3170

www.bonsecoursphysicians.com



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Welcome...

Welcome to the Aylett Medical Center. It is our sincere desire to give you the best healthcare possible. We specialize in compassionate family medicine and provide primary care through all stages of adult life.

Services

Our comprehensive services include:

- Annual physicals
- Chronic care for diseases such as diabetes, hypertension, and obesity
- Senior care
- Nursing home care
- Women's services, including pap smears
- Minor surgery and lesion removal
- Sports physicals and back-to-school physicals

Appointments

Office hours are available:

Monday 8:00 a.m. - 4:00 p.m.
Tuesday 8:00 a.m. - 6:00 p.m.
Wednesday 8:30 a.m. - 6:00 p.m.
Thursday 8:30 a.m. - 4:00 p.m.
Friday 8:00 a.m. - 4:00 p.m.

Please contact us 24 hours in advance if you need to cancel your appointment. Failure to cancel your appointment may result in a fee.

In order to provide you with the best possible care, we need the most up-to-date information about you. Please remember to bring your insurance card and a list of all medications you are taking.

Prescription Refills

For your convenience, refill requests for medications other than controlled drugs may be requested through your pharmacy, and your pharmacy will submit the request to us. Medication refill requests should be made during normal business hours. We require 48 hours to process refill requests. We are not able to provide medication requests after hours.

Please remember that in most situations, appropriate medical care requires a patient examination before a prescription can be filled.

Telephone Calls

Have a question? That's why we are here! Feel free to call us Monday through Friday. Our staff will make every effort to answer your call. If all of our staff are assisting patients and you receive voicemail, please leave your name, date of birth, two telephone numbers where you may be reached, and a brief description of your medical problem so that we may process your call promptly.

Since our physicians are caring for patients, only in the event of an urgent medical situation will the physician be called to the telephone immediately.

Referrals

If your physician has referred you to a specialist, we request a 48-hour notice for processing referrals, except for emergencies.

Medical Records

Your records are confidential and will not be released without signed consent from you.

Emergencies

For emergencies, our physicians are available to you 24 hours a day. You can call our main office number (804) 769-3096, and after hours you will be transferred to our on-call physician service. ***If at any time you are experiencing a life-threatening emergency, call 911.***

Insurance & Payment Information

We accept most insurance plans, including Medicare. Many plans require that you make a co-payment at the time of your visit. For self-pay patients, payment is expected in full at the time of service. To make payment as easy as possible for you, we accept cash, checks, VISA and MasterCard. Patients may contact the practice manager to discuss options for financial assistance. If you have any questions regarding your bill, please contact our business office at (804) 521-9300 or (800) 732-7072.