

About Your Provider

FRANCESCA GLYNN, MD

Dr. Glynn was born in Princeton, New Jersey and attended Princeton University in New Jersey for her undergraduate degree. She received her medical degree from Virginia Commonwealth University School of Medicine and completed her residency in Internal Medicine at North Carolina Baptist Hospital of Bowman Gray School of Medicine in North Carolina. She is board certified in Internal Medicine.

AL ROGERS, MD

Dr. Rogers was born in Chattanooga, Tennessee and attended Emory University in Georgia for his undergraduate degree. He received his medical degree from the University of Tennessee College of Medicine and completed his residency in Internal Medicine at VCU's Medical College of Virginia. He is board certified in Internal Medicine.

SONIA SHAH-PANDYA, MD

Dr. Shah-Pandya was born in Buffalo, New York and attended Williams College in Massachusetts for her undergraduate degree. She received her medical degree from State University of New York at Buffalo School of Medicine and Biomedical Sciences and completed her residency in Internal Medicine at VCU's Medical College of Virginia. She is board certified in Internal Medicine.

JOHN PORT, MD

Dr. Port was raised in Califon, New Jersey and attended Duke University in North Carolina for his undergraduate degree. He received his medical degree from Virginia Commonwealth University School of Medicine and completed his residency and chief residency in Internal Medicine at VCU's Medical College of Virginia. He is board certified in Internal Medicine.

KAREN L. BRADSHAW, RN, MSN, FNP

Karen Bradshaw, our Nurse Practitioner, attended Hunter College for her Bachelor of Science degree in Nursing and RN Credentialing. She received her Master of Science degree in Nursing and Family Nurse Practitioner certificate from George Mason University. Ms. Bradshaw is certified as a Family Nurse Practitioner by the American Nurses Credentialing Center.

Patient Information



INTERNAL MEDICINE ASSOCIATES OF CHESTERFIELD
Bon Secours St. Francis Medical Center

Good Help to Those in Need®

good care

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OF CHESTERFIELD



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Bon Secours St. Francis Medical Center

Good Help to Those in Need®

Internal Medicine Associates of Chesterfield

13700 St. Francis Boulevard, Suite 510
Midlothian, VA 23114

Phone: 804-423-8470
Fax: 804-423-8471

Telephone Hours: Monday – Friday, 7 am – 7 pm

bonsecours.com

welcome...

Welcome to Internal Medicine Associates of Chesterfield. It is our sincere desire to give you the best health care possible. We specialize in compassionate internal medicine and provide primary care through all stages of adult life.

Services

Our comprehensive services include:

- Internal medicine and adult primary care
- Ongoing care for diseases such as diabetes, hypertension and obesity
- Geriatric expertise
- Men and women's preventive medicine
- Sports, college and pre-participation physicals
- Annual physicals

Appointments

Our office is open Monday through Friday, 8 am-4:30 pm. Patients are seen by appointment. In most circumstances, we can accommodate same-day appointments upon your phone call. Please contact us if you need to cancel your appointment. Failure to cancel your appointment 24 hours in advance may result in a fee.

In order to provide you with the best possible care, we need the most up-to-date information about you. Please remember to bring your insurance card and a list of all medications you are taking.

Medical records

Your records are confidential and will not be released without signed consent from you.

Prescription refills

For your convenience, refill requests for medications other than controlled drugs may be requested through your pharmacy, and your pharmacy will submit the request to us. Medication refill requests should be made during normal business hours. We require 48 hours to process refill requests. We are not able to provide medication requests after hours.

Please remember that in certain situations, appropriate medical care requires the benefit of a patient examination before a prescription can be filled.

Telephone calls

Have a question? That's why we are here! Feel free to call us Monday through Friday, 7 am-7 pm. Our staff will make every effort to answer your call. If all of our staff are assisting patients and you receive voice mail, please leave your name, date of birth, two telephone numbers where you may be reached, and a brief description of your medical problem so that we may process your call promptly.

Since our physicians are caring for patients, only in the event of an urgent medical situation will the physician be called to the telephone immediately.

Emergencies

For emergencies, our physicians are available to you 24 hours a day. You can call our main office number, 804-423-8470, and after hours you will be transferred to our on-call physician service. ***If at any time you are experiencing a life-threatening emergency, call 911.***

Referrals

If your physician has referred you to a specialist, we request a 72-hour notice for processing referrals, except for emergencies.

Insurance and payment information

We accept most insurance plans, including Medicare. Many plans require that you make a co-payment at the time of your visit. For self-pay patients, payment is expected in full at the time of service. To make payment as easy as possible for you, we accept cash, checks, Visa and MasterCard. Patients may contact the practice manager to discuss options for financial assistance. If you have any questions regarding your bill, please contact our business office at 804-521-9300 or 800-732-7072.