

About Your Provider

WILLIAM MOORE, MD



Dr. Moore received his medical degree from the University of Arkansas and completed his residency at the University of Tennessee. He is board certified in Family Practice.

CHERYL JORDAN-SAYLES, MD



Dr. Jordan-Sayles received her medical degree from the Medical College of Virginia where she also completed her residency. She is board certified in Family Practice.

WILLIAM NOLLER, MD



Dr. Noller received his medical degree from Jefferson Medical College in Pennsylvania and completed his residency at York Hospital in Pennsylvania and Rockford School of Medicine in Illinois. He is board certified in Family Practice.

DAWN C. PICKETT, MD



Dr. Pickett attended The University of Arizona and received her Bachelor of Science in Interdisciplinary Studies. She obtained her medical degree from Wayne State University in Detroit, Michigan, and completed her family medicine residency from William Beaumont Hospital. Dr. Pickett is board certified by the American Academy of Family Medicine. In addition, Dr. Pickett is fluent in American Sign Language.

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MICHAEL SHEEHAN, MD



Dr. Sheehan received his medical degree from the Medical College of Virginia, where he also completed his residency. He is board certified in Family Practice.

ABBAS ASHRAFI, MD



Dr. Ashrafi attended the University of Maryland for his undergraduate degree. He received his medical degree from the Spartan Health Sciences University in St. Lucia, West Indies, and completed his residency at St. Francis Family Medicine Center in Midlothian, Virginia. Family Medicine is Dr. Ashrafi's area of expertise.

SANDRA BOISSEAU, MD



Dr. Boisseau received her medical degree from the Medical College of Virginia, where she also completed her residency. She is board certified in Pediatrics.

COURTNEY VINIK, NP



Our nurse practitioner, Courtney Vinik, attended George Mason University for her Bachelor of Science in Nursing. She received her Primary Care Nurse Practitioner degree from Virginia Commonwealth University School of Nursing. Ms. Vinik is fully licensed by the State of Virginia Board of Nursing.

Patient Information



BON SECOURS MEDICAL GROUP
Bon Secours Richmond Health System

Good Help to Those in Need®

good care

LABURNUM MEDICAL CENTER

Laburnum Medical Center

4620 S. Laburnum Avenue
Richmond, Va. 23231

Family Practice 804-226-2444
Pediatrics 804-222-7744

Fax 804-222-0458

richmond.bonsecours.com



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welcome...

Welcome to Laburnum Medical Center.

It is our sincere desire to give you the best health care possible. We specialize in compassionate family medicine and provide primary care through all stages of life.

Services

Our comprehensive services include:

- Annual physicals
- Chronic care for diseases such as diabetes, hypertension and obesity
- Senior care
- Nursing home care
- Women's services, including Pap smears
- Minor surgery and lesion removal
- Sports physicals and back-to-school physicals
- Pediatric care

Appointments

Our Family Practice office is open 8:30 a.m. to 5 p.m., Monday through Thursday, 8:30 a.m. to 4:30 p.m. on Fridays, and 8:30 a.m. to noon on Saturdays (varies seasonally). Our Pediatric Practice is open Monday through Friday from 8:30 a.m. to 4:30 p.m. Patients are seen by appointment. In most circumstances, we can accommodate same-day appointments upon your phone call. Please contact us 24 hours in advance if you need to cancel your appointment.

In order to provide you with the best possible care, we need the most up-to-date information about you. Please remember to bring your insurance card and a list of all medications you are taking.

Prescription refills

For your convenience, refill requests for medications other than controlled drugs may be requested through your pharmacy, and your pharmacy will submit the request to us. Medication refill requests should be made during normal business hours. We require 48 hours to process refill requests. We are not able to provide medication requests after hours.

Please remember that in certain situations, appropriate medical care requires the benefit of a patient examination before a prescription can be filled.

Telephone calls

Have a question? That's why we are here! Feel free to call us Monday through Friday, 7 a.m. to 7 p.m. Our staff will make every effort to answer your call. If all of our staff are assisting patients and you receive voice mail, please leave your name, date of birth, two telephone numbers where you may be reached, and a brief description of your medical problem, so that we may process your call promptly.

Since our physicians are caring for patients, only in the event of an urgent medical situation will the physician be called to the telephone immediately.

Emergencies

For emergencies, our physicians are available to you 24 hours a day. You can call our main office number, 804-226-2444, or Pediatrics at 804-222-7744, and after hours you will be transferred to our on-call physician service. ***If at any time you are experiencing a life-threatening emergency, call 911.***

Referrals

If your physician has referred you to a Specialist, we request 48-hour notice for processing referrals, except for emergencies.

Medical records

Your records are confidential and will not be released without signed consent from you.

Insurance and payment information

We accept most insurance plans, including Medicare. Many plans require that you make a co-payment at the time of your visit. For self-pay patients, payment is expected in full at the time of service. To make payment as easy as possible for you, we accept cash, checks, Visa and MasterCard. Patients may contact the practice manager to discuss options for financial assistance. If you have any questions regarding your bill, please contact our business office at 804-521-9300 or 800-732-7072.