

## About Your Physician

### GEORGE BRENGEL, MD, FACP



Dr. Brengel received his medical degree from SUNY Downstate Medical Center in New York and completed his residency in Internal Medicine at the Virginia Commonwealth University School of Medicine. He is

Board Certified in Internal Medicine and has additional qualifications in Geriatrics. He is a Clinical Assistant Professor of Medicine at the Virginia Commonwealth University School of Medicine. Dr. Brengel is a Fellow of the American College of Physicians.

### DAVID A. MCLEOD, MD



Dr. McLeod received his medical degree from Wake Forest University School of Medicine in North Carolina and completed his residency in Internal Medicine at the Virginia Commonwealth University School of Medicine.

He is Board Certified in Internal Medicine. He is a Clinical Associate Professor of Virginia Commonwealth University School of Medicine.

### CHRISTY MCLEAN, MD



Dr. McLean attended the University of Richmond for her undergraduate degree. She received her medical degree from George Washington University School of Medicine and Health

Sciences and completed her residency at Virginia Commonwealth University School of Medicine. Dr. McLean is board certified in Internal Medicine.

## Patient Information



**BON SECOURS MEDICAL GROUP**  
Bon Secours Richmond Health System

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COMMONWEALTH INTERNAL  
MEDICINE ASSOCIATES

Commonwealth Internal Medicine Associates

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# Welcome...

Welcome to Commonwealth Internal Medicine Associates. It is our sincere desire to give you the best health care possible. We specialize in internal medicine and provide primary care through all stages of adult life.

## Services

Our comprehensive services include:

- Annual physicals
- Chronic care for diseases such as diabetes, hypertension, and obesity
- Senior care
- Nursing home care
- Women's services, including pap smears
- Minor surgery and lesion removal
- **Limited inpatient hospital care**

## Appointments

Our office is open 8:00 a.m. to 5:00 p.m. Monday through Friday. Walk-ins will be seen, if possible, during the day.

Please contact us during regular office hours if you need to cancel your appointment. Failure to cancel your appointment 24 hours in advance may result in a fee.

In order to provide you with the best possible care, we need the most up-to-date information about you. Please remember to bring your insurance card and a list of all medications you are taking.

## Prescription Refills

For your convenience, refill requests for medications other than controlled drugs may be requested through your pharmacy, and your pharmacy will submit the request to us. Medication refill requests should be made during normal business hours. We require 48 hours to process refill requests. We are not able to provide medication requests after hours.

Please remember that in certain situations, good medical care requires the benefit of a patient examination before a prescription can be filled.

## Telephone Calls

Have a question? That's why we are here! Feel free to call us Monday through Friday from 9:00 a.m. to 5:00 p.m. Our staff will make every effort to answer your call in a timely manner.

Since our physicians are caring for patients, only in the event of an urgent medical situation will the physician be called to the telephone immediately.

## Emergencies

For emergencies, our physicians are available to you 24 hours a day. You can call our main office number (804) 560-8838, and after hours you will be transferred to our on-call physician service. ***If at any time you are experiencing a life-threatening emergency, call 911.***

## Medical Records

Your records are confidential and will not be released without a signed consent from you.

## Referrals

If your physician has referred you to a specialist, we request 72-hour notice for processing referrals, except for emergencies.

Please contact the office with all pertinent information, specialist name, phone number, fax number, type of specialist, reason for the appointment, date and time of the appointment. We also need the patient's general information to include name, date of birth, phone number, insurance name and ID number for the patient.

## Insurance and Payment Information

We accept most insurance plans including Medicare. Many plans require that you make a co-payment at the time of your visit. To make it as easy as possible for you, we accept cash, checks, VISA and MasterCard. If you have any questions regarding your bill, please contact our business office at (804) 521-9300 or (800) 732-7072.